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■ Corporate Headquarters >

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■ Date Founded > 1979

■ Who We Are > Change. Collaborate. Comply.

Aldon is the ALM company for IT compliance. For over 25 years, we have been the experts in providing application lifecycle management solutions to ensure that change management, collaboration, and compliance are applied consistently across all areas of IT. Through our user-centric approach to process management, our service, change, and release management products help you focus on what you do best—providing superior services, rapidly developing applications, and efficiently managing your IT operations. Behind the scenes, we help you increase productivity, accelerate time-to-market, fully understand your IT assets, and easily achieve compliance to meet regulatory standards.

A true testament to our products is our customer base with over 1,300 companies worldwide in over 70 of the Fortune 100. These companies rely upon our solutions to manage their global IT business and operations processes including application development, network operations, and IT services management.

We are headquartered in Emeryville, California and have offices around the world supporting more than 60 countries.

■ Customers >

Aldon has more than 1,300 customers including AIG, Bancolombia, BellSouth, Boeing, Caterpillar, Del Monte Foods, Ford, Home Depot, Johnson & Johnson, Jones Apparel Group, J.C. Penney, Lockheed Martin, Merck, Merrill Lynch, Motorola, Nintendo, PepsiCo, Pfizer, Sony, Telmex, Time Warner Cable, Victoria's Secret, Volvo, Walgreens, and Wells Fargo.

We have traditionally served B2B enterprise companies across industries such as manufacturing, high-tech, distribution, insurance, banking, financial services, healthcare, transportation, and pharmaceuticals who view process-driven change management solutions as critical to their business.

■ Business Opportunities >

More and more, companies need to apply IT best practices to their business:

- ❖ Analyst firm IDC says that "process improvement, GDD, compliance, acquisitions, requirements management, increasing complexity of software, and SOA" are driving the demand for ALM. The market is forecasted to grow to \$2.1 billion in 2012, achieving an 8.3% compound annual growth rate, despite a tough economic climate.
- ❖ IDC points out that "Aldon's metadata repository, CMDB, and emerging business process and workflow position the company well for 2009."
- ❖ Datamonitor highlights Aldon's future – "Aldon offers strong ALM portfolios and has a significant market presence. Aldon is fast on the way to overall market leadership and will heat up the ALM space. Aldon has a significant market impact owing to an exhibition of strong revenue growth and top-of-the-class R&D reinvestments."
- ❖ Gartner calls out the five principle benefits that ALM brings to an organization: Agility, Predictability, Auditability, Quality and Productivity. Gartner adds that "ALM drives collaboration that enables team members to understand the impact of and the appropriate response to the changing needs of a delivery project."

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■ Applications of Technologies >

Aldon's application lifecycle management solutions covers a full range of IT areas from IT service management, IT compliance, software change management, deployment and release management, and IT portfolio management. Our solutions ensures that your requests, changes, and releases are consistently captured, viewed, and tracked across your entire IT organization—including service desk, application development, and network operations. What's more, through defining and managing processes, our service, change, and release management solutions can help you easily achieve IT compliance. Use Aldon solutions for:

❖ Software Change Management > Code. Collaborate. Create.

Our software change management solutions provides you with an automatic way to manage all stages of the application development lifecycle—from checkouts for development through testing to final deployment into production—all to help you keep control and become compliant. We do this by capturing, tracking, and reporting on all changes in your software development lifecycle through defined workflows. You will know who else is working on what project and where it lives. And if you operate in a diverse environment, we give you complete flexibility to work with your existing tools to get a solution that works best for you.

❖ Build Release Management > Build. Deploy. Comply.

With our build release management solutions, you get the advantages of automated lifecycle processes with any version control tool. You can see, track, promote, and report on any changes made to your build packages and you get total control over all aspects of your build release management process including the ability to see the history of the build packages. Plus, Aldon automatically deploys and redeploys build packages out to the right deployment targets. Your developers can continue to use the version control tools that they prefer, while you get the benefit of becoming compliant because of our structured and reportable processes. By replacing this tedious manual process with an automated one, you can reduce costs, ensure application integrity, gain efficiencies, and speed up software delivery times. So whatever your choice of version control applications, whether a third party or Aldon, you can successfully manage multiple applications and development teams, in single or multiple locations, all with one solution to meet regulatory IT compliance.

❖ IT Services Change Management > Collect. Track. Control.

With our IT service management solutions, you will be able to automatically inventory, track, and clearly view your services, network infrastructure, and assets across all of IT—no matter how complex. Starting with incident reports and user requests, we collect and manage those requests through our service desk and connect them to the appropriate IT operation to be resolved. Our solutions give you the information you need about your IT assets, so at any point in time, you can see what is going on. That gives you control, because you can see all of IT—infrastructure objects, configuration items, and all their interdependencies—and what happens when you make a change to them. You will always have the information you need for better service and support at your fingertips, as well as a way to easily get to compliance.

■ Products >

Our application lifecycle management (ALM) products guarantee that your IT requests, projects, changes, and releases are consistently viewed, tracked, and managed across your entire IT organization—including service desk, application development, and network operations. We give you ultimate management of all IT-related issues, assets, applications, and processes. What's more, because our automated workflow processes are repeatedly captured and recorded, we help you generate the detailed reports needed to easily achieve IT compliance. Our product offerings include:

❖ **Aldon Community Manager** > Integrated service desk for IT Service Management (ITSM)

❖ **Aldon CMDB** > Complete visibility of IT assets and infrastructure components for ITSM

❖ **Aldon Lifecycle Manager** > Total software change management from user requests to release and production

❖ **Aldon Deployment Manager** > Distribution and release management for every environment

❖ **Aldon Report Manager** > Web-based reporting for IT compliance

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